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TECHS 2 GO

IT NOW Business Program

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Techs 2 Go is proud to offer full service IT for small & medium sized businesses. Our IT NOW program is flexible, powerful and can fit into the tightest budget. The days of neglecting your IT infrastructure are gone. No more having your brother's friend fix issues—incorrectly. Call us today and we'll explain how our program can give your business a real IT presence for less then you could imagine!



IT NOW from Techs 2 Go will give you the following benefits:

- 24/7 Server, Network & Up Time monitoring [minimum 1 server]
- Unlimited Phone support. Techs are available M-F 10am to 6pm
- Unlimited Trouble Tickets
- Up to 15 hours of Remote Desktop support
- Weekly System & Network reports

Managed Desktop Support

\$39

*Per workstation, monthly, with contract

Techs 2 Go Managed Desktop Solution offers a system that monitors your desktops 24 hours per day, 7 days per week. This real-time monitoring allows Techs 2 Go to fix the majority of problems before they effect your company. Each package includes a dedicated account representative.

Package includes:

- 24/7 Remote Desktop Monitoring
- Unlimited phone support from Tier 1 Help Desk (9-5 M-F)
- 1/2 Hour On-site Computer Technician per Workstation
- Application Management
- Workstation troubleshooting including email

↘ Password Admin, Software Install, Virus Removal, Updates, Email & More

Managed Server Support

\$149

*Per server, monthly, with contract

Techs 2 Go Managed Server Solution offers a system that monitors your servers 24 hours per day, 7 days per week. Techs 2 Go helps your company avoid server downtime by remotely updating & diagnosing your servers. We also include Exchange support, typically an overpriced option that Techs 2 Go includes at no additional charge.

Package includes:

- 24/7 Remote Server Monitoring
- Unlimited phone support from Tier 2 Help Desk (9-5 M-F)
- 1 Hour On-site Computer Technician per Server
- Security & Account Administration
- Microsoft Exchange Maintenance
- (1) Firewall device & (1) Network device Maintenance

↘ Patches & Updates, Event Logs, Drive Space, Backup & More

Prices subject to change. Contract required. Prices are per month. Phone/remote is limited to the technicians ability to fix an issue. Some issues may require an on-site tech, which will be determined by Techs 2 Go staff. Hourly charge is \$90 after your plan hours. A setup fee of your monthly cost is required.